Colony Square Eyecare

To keep staff and patients safe, we have the following expectations for our patients:

In the days before your visit:

* Expect a phone call screening you for COVID contacts and symptoms.
* Expect a phone call to obtain medical history, medications, allergies, and all demographic information required for the office visit.
* Complete all paperwork prior to your visit whenever possible. This paperwork can be found at colonysquareeyecare.com, or emailed to you, or mailed through postal service. To minimize physical transfer of items, it would be ideal to return this paperwork electronically (fax, email), otherwise bring paperwork with you.

On the day of your visit:

* Arrive alone, or at most with one guest, and only if that guest is essential.
* Call the front desk upon arrival to parking structure or outside of our office door.
* Answer screening questions for COVID-19 (again) during this call.
* Follow the instructions for temperature screening and entering the clinic.
* Bring a credit card for transactions, as cash transactions will be discouraged.

Hygiene requirements

* Arrive wearing a mask. This mask will remain on at all times during the visit. Do not touch your mask while in our facility. Your mask should remain undisturbed. We recommend not using devices that require Face ID to unlock.
* Do not bring food or liquid or extraneous belongings into the building.
* Maintain strict social distancing. There will be no standing except when indicated at the front desk. Do not move chairs.
* Do use the hand sanitizer at hand sanitizer stations.
* Please comply with all behavior requirements as directed by our hygiene monitor.

It is possible that we will be unable to see you for your scheduled office visit:

* If your screening questionnaire is positive.
* If your temperature is 99.5 degrees or above.
* If you fail to comply with our safety measures

If you screen positive or have a temperature greater than 99.5 degrees, you should:

Go home immediately. Call your medical doctor’s office. Do not go to their office. If you have trouble breathing or other concerning symptoms, call 911. Wear a mask at all times and separate yourself from household members. Review instructions at: <https://www.cdc.gov>.